

ANSH DEEPAK AMBRE

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Scarborough, ON.

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OBJECTIVE

[Digital Portfolio](#)

Student of hospitality skills looking to succeed in a dynamic team and provide excellent customer service. Dedicated to offering outstanding customer service and developing strong relationships with clients.

EDUCATION

**Centennial College -
School of Hospitality,
Tourism, and Culinary
Arts**

Hotel Operations
Management
[Jan 2023- April 2024]

Hospitality Skills [Jan
2023- August 2023]
Ontario, Canada.

K.M. Agarwal college of
Commerce, Science & Arts
[June 2019- April 2021]
Kalyan, India.

Model English High School
[2007-2019] Kalyan, India.

[January 2023- Present]
Co-op [January 2024-
April 2024]

The local café and
Restaurant, Centennial
College
Host, Server, and
Bartender Volunteers
(May 2023- August 2023)

SKILLS & CERTIFICATIONS

- **Guest Service-** Committed to delivering outstanding customer service and creating positive guest experiences.
- **Conflict Resolution-** Able to handle challenging situations with tact and diplomacy while resolving inquiries from clients to ensure a positive and satisfying experience.
- **Office Software-** Advanced in Microsoft word, excel, PowerPoint for professional documents and presentations.
- **Graphic Design-** Skilled in Adobe photoshop, Corel Draw and Tally for appealing promotional materials.
- Smart Serve certified
- Train can Food Handler's certification
- First Aid & CPR certification
- Multilingual: [English, Hindi, Marathi]
- Diploma Course in Graphic & Automation

WORK EXPERIENCE

SUBWAY, Toronto, ON
Sandwich Artist

- Provided exceptional customer service while preparing and customizing sandwiches and salads to suit individual preferences.
- Maintained a tidy and orderly workspace and followed to food safety regulations.
- In order to ensure successful store operations, I handled transactions and worked together with team members.

VOLUNTEER EXPERIENCE

Greeting and interacting with guests in a welcoming way helped to create an inviting environment.
served in a server capacity, taking orders, and smiling while bringing food and drinks to customers.
By mixing and presenting a variety of drinks, and keeping the bar area organized, the bartender displayed his or her bartending talents.
teamed up with the staff at the restaurant to make sure that every customer had a pleasant and easy dining experience.

Centennial College Event
Centre
Event Management/ Room
Operations
(September 2023-
December 2023)

During my 14-week volunteer engagement at Centennial College Event Centre, I gained deep experience in event planning, management, catering, event formats, and room operations in college hotel settings. I actively participated in event planning, ensuring that they performed smoothly and regularly reached great hospitality standards. This experience provided me with a strong skill set for arranging successful events and developing effective relationships with event centre professionals to ensure maximum guest pleasure.

